**About Us:**

Symmetry is a professional services firm assuring your advantage through our solutions that simplify to amplify through our brilliance in resilience!

We work in partnership with our clients at intersection of your people, processes, and tools to surface, solve, scale meaningful and lasting change to reduce risk, increase productivity, and power growth.

We were established by four founders from four countries with four specialisations: Development, Security, Enterprise Architecture, and Program Management. Our purpose is to empower people to do what they do best.

For us, that means delivering tailored technology solutions for your unique business and technical challenges by ensuring we design the right things before we design things right!

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**Services Summary:**

With five core service offerings - Business & Cyber Resiliency, Operational Excellence, Application and Infrastructure Modernisation, and Cloud Strategy - Symmetry helps clients secure their data, improve operational efficiency, optimize applications, and position for change.

**Services Detail:**

# Business & Cyber Resiliency

***Our Business & Cyber Resiliency services help organizations prepare for and respond to cyber threats and business disruptions.***

***Symmetry’s stellar security services involve security assessments, threat intelligence, vulnerability assessments, disaster recovery planning, and more, with the goal of developing a comprehensive security program to minimize risk impact.***

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Business & Cyber Resiliency is a service offering that provides a range of technical solutions to help organizations prepare for and respond to cyber threats and business disruptions.

Our offerings:

1. InfoSec (Information Security) includes services such as security assessments, network and application security testing, security architecture design, and incident response planning.
2. Cybersecurity services include threat intelligence and analysis, vulnerability assessments and management, security monitoring and event management, identity and access management, and penetration testing.
3. Cloud Security Services involve assessing and securing an organization's cloud infrastructure, monitoring and managing cloud security, and providing data protection and backup solutions.
4. Dev/SecOps is a methodology that combines development, security, and operations to create a culture of continuous integration, testing, and deployment of software.
5. BCP (Business Continuity Planning) involves developing a plan to ensure that essential business functions can continue in the event of a disruption, including risk assessment, disaster recovery planning, and crisis management.
6. The Risk Assessment service involves identifying, evaluating, and prioritizing risks to an organization's assets, including data, systems, and infrastructure. This service includes the technical aspects of risk assessment such as identifying potential risks, evaluating risk likelihood and impact, developing risk mitigation strategies, ongoing risk monitoring and management, and providing employee training on risk assessment and management. The goal is to develop a comprehensive security program that minimizes the impact of identified risks.

# Operational Excellence

***Our Operational Excellence services help businesses improve their operational and technology maturity levels by identifying gaps and opportunities for improvement, developing a roadmap, and implementing Agile delivery methodologies, optimized cloud spending, observability practices, CI/CD pipelines, and more.***

***As part of Symmetry’s Operational Excellence services, we typically establish project management and governance practices, implementing target operating models, and providing change management training for employees to improve system availability, reliability, and performance.***

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Operational Excellence includes:

1. Conducting an assessment of current operational and technology maturity levels, identifying gaps and opportunities for improvement, and developing a roadmap for achieving desired maturity levels.
2. Implementing Agile delivery methodologies and frameworks, training and coaching Agile delivery teams, establishing project management and governance practices, and continuously improving Agile delivery processes.
3. Assessing the current operating model, developing a target operating model aligned with business objectives, implementing the target operating model, and providing change management training for employees.
4. Optimizing cloud spending and cost management, developing and implementing FinOps processes and governance frameworks, analyzing cloud costs for optimization and allocation, and providing FinOps training for employees.
5. Implementing observability practices and tools, developing SLAs, SLIs, and SLOs to establish performance metrics and objectives, and implementing SRE practices for system availability and reliability.
6. Implementing CI/CD pipelines for software development and deployment, integrating testing and quality assurance into the process, automating build, testing, and deployment processes, and providing CI/CD training for employees.

# Application and Infrastructure Modernization

***Our Application and Infrastructure Modernization service offerings include assessing and identifying outdated or underutilized applications, orchestrating cloud migrations, containerization, and robust resiliency capabilities.***

***It also involves assessing infrastructure and application architecture against best practices for reliability, security, performance efficiency, cost optimization, and operational excellence, with regular reviews and remedial optimizations as needed.***

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The Application and Infrastructure Modernization service offering involves several components.

1. App Modernization includes assessing and identifying outdated applications, developing a modernization strategy, and implementing modernization initiatives such as cloud migration or code rewriting.
2. App Rationalization involves assessing and identifying underutilized or redundant applications, developing a rationalization strategy, and implementing initiatives such as consolidating or retiring applications.
3. Resiliency focuses on assessing and improving disaster recovery, high availability, and business continuity planning processes.
4. Cloud Native involves assessing readiness for cloud adoption, identifying opportunities for cloud native technologies and practices, and implementing initiatives such as containerization and serverless computing.
5. Finally, the Well-Architected Framework involves assessing the current infrastructure and application architecture against best practices for reliability, security, performance efficiency, cost optimization, and operational excellence, and implementing regular reviews and optimizations based on the framework.

# Cloud Strategy

The service typically includes a number of phases, such as assessment of the organization's current IT infrastructure and business needs, development of a customized cloud strategy and roadmap, selection of cloud service providers and migration of applications and data to the cloud, and ongoing management and optimization of the cloud environment.

The goal of delivering a cloud strategy as a professional service is to help organizations leverage the benefits of cloud computing, such as scalability, flexibility, cost savings, and improved agility, while minimizing the risks and challenges associated with cloud adoption, such as data security, regulatory compliance, and vendor lock-in.